



# **CPWP Online Platform**

# CPWP Certification Renewal User Guide for Applicant

31 March 2023 Version 1.0

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#### 1. CPWP Certification Renewal Process

• Login to the CPWP Online Platform by clicking <a href="https://www.pwma-cpwponline.com/login">https://www.pwma-cpwponline.com/login</a>





# 1.1 Renewal Process – Applicant examines the expiry date

• To renew, please examine the CPWP expiry date before clicking [My Certification/Apply for Renewal]





## 1.2. Apply for CPWP Certification Renewal

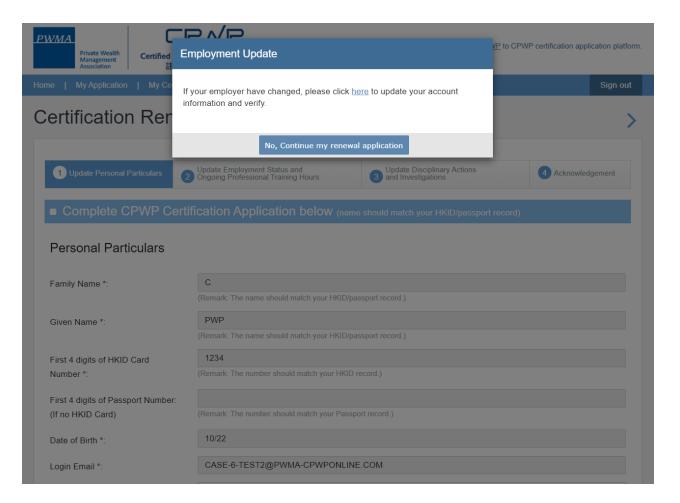
• Click [Apply for Renewal] to start the renewal process





# 1.3. Fill-in "Employment Update"

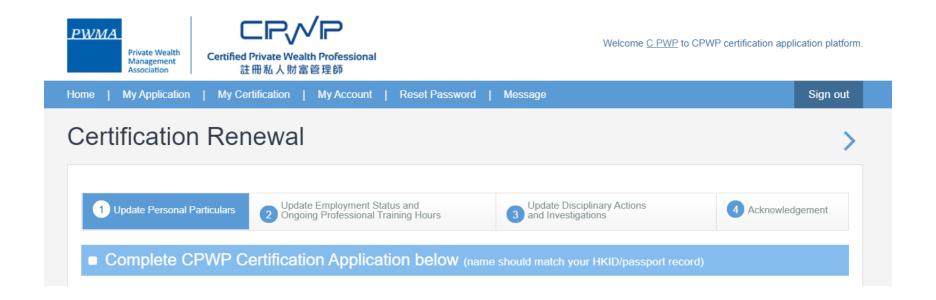
- Fill-in "Employment Update" if there is any change of employment during the year
- Click "No, Continue my renewal application" to proceed if there is no change of employment





#### 1.4. Renewal Process – Applicant updates Personal Particulars

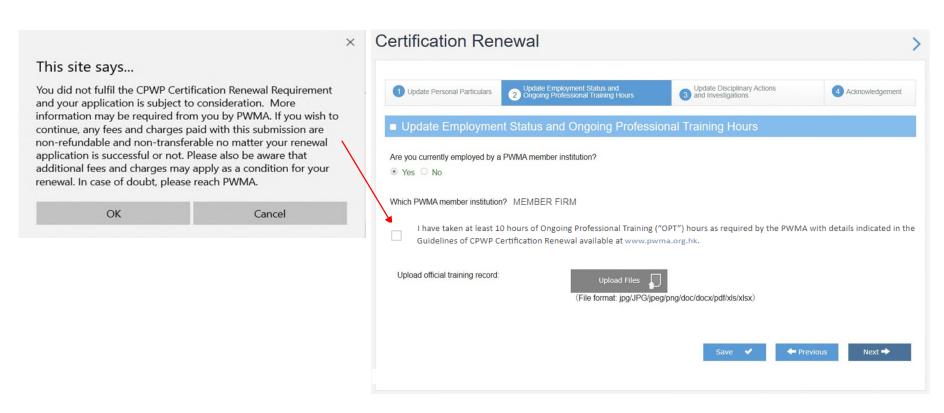
Review [Personal Particulars] and update personal information, if necessary





#### 1.5. Fulfillment of the "10 hours of Ongoing Professional Training hours OPT"

- Check the box "10 OPT hours" in the [Update Employment Status and Ongoing Professional Training Hours]
   If this box is NOT checked, a prompt will pop up to inform the Applicant about the terms and conditions
- Upload official training records if Applicant is not working at PWMA Member Institution





# 1.6. Update of [Disciplinary Actions and Investigations, Financial Status and Character]

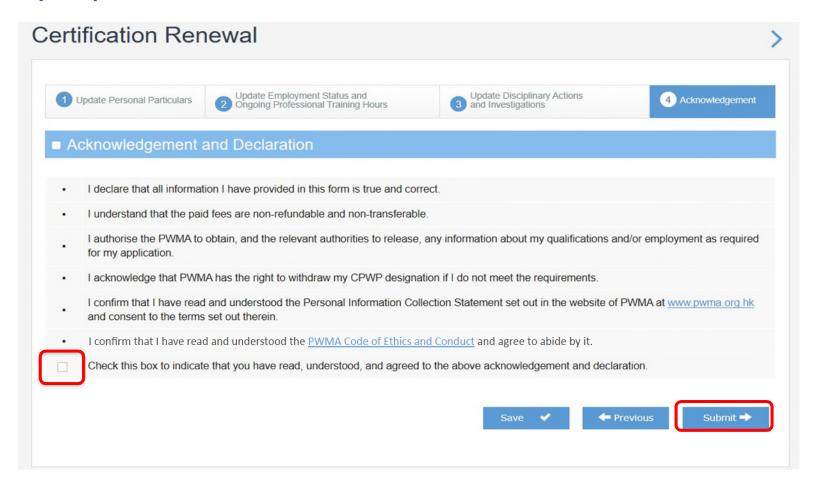
 Review [Update Disciplinary Actions and Investigations, Financial Status and Character] and provide supporting document if any "Yes" is selected

Disc	ciplinary Actions and Investigations, Financial Status and Character
Incident	(s) of "disciplinary actions and investigations, financial status and character" previously notified to PWMA:
Other th	an the above incidence(s) previously notified to PWMA, please answer the following questions:
1. Ha	ve you ever been reprimanded, censured, disciplined by any professional or regulatory authority?
	Yes ⊕ No
	ve you ever had a record of non-compliance with various non-statutory codes, or been censured, disciplined or disqualified by professional or regulatory body in relation to your profession?
	Yes ● No
	ve you ever been investigated about offences involving fraud or dishonesty or adjudged by court to be criminally or civilly liable fraud, dishonesty or misfeasance?
	Yes <sup>®</sup> No
	ve you ever been refused or restricted from the right to carry on any profession for which a specific license, registration or other horization is required by law?
	Yes <sup>®</sup> No
5. Ha	ve you ever been adjudged bankrupt, or served with a bankruptcy petition?
	Yes   No



#### 1.7. [Acknowledgement and Declaration]

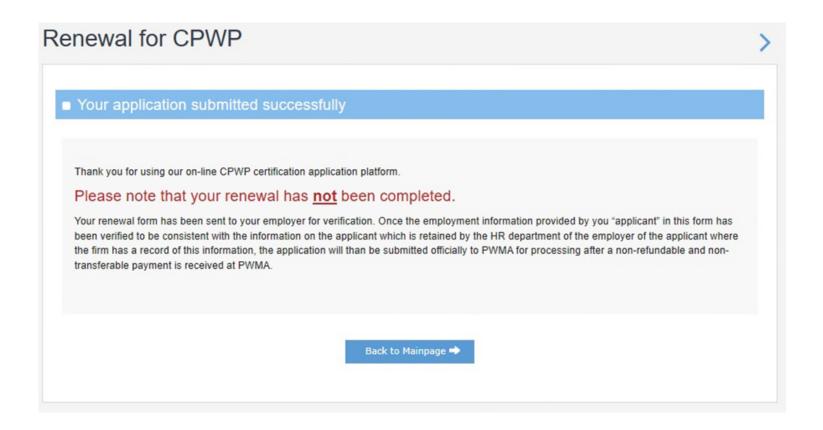
 Must check the box after carefully review the content of [Acknowledgement and Declaration] before clicking [Submit]





#### 1.8. Renewal online application submitted to a PWMA Member Institution

- After clicking [Submit], applicant will receive a "Your application submitted successfully" message.
- For those applicant who is employed by a PWMA Member Institution, the renewal application will be sent to the employer's relevant department for verification. Please note that the renewal application is not yet submitted to PWMA at this stage. To track the application status, please go to page 10.

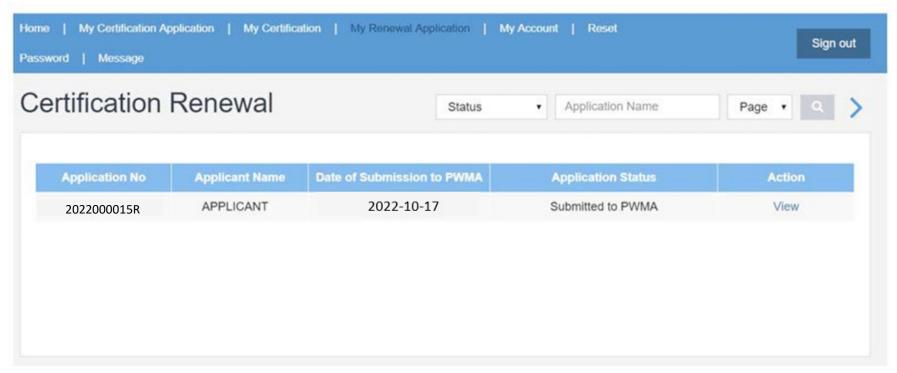




#### 1.9. Member Institution verified application and settled the payment for applicant

#### Renewal application has been verified by Member Institution with payment settled

- Applicant can track the application status to see if the renewal application has been verified by Member Institution under [My Renewal Application]
- Applicant will see the application status changed to [Submitted to PWMA] after payment is settled by Member Institution





# 2. Applicant may be requested by Member Institution to settle Renewal Fee upon verification

Upon verification by Member Institution, Member Institution may request Individual Applicant to settle fee payment.

In this case, applicant can settle payment by Credit Card or Cheque/Bank Transfer:

- Applicant will receive an email notification "Renewal Application (20220000XXR) has been verified by a member firm. Please proceed to make payment in [My Renewal Application]."
- Click the "link to pay now" to login to the CPWP online platform to settle payment
- Download an invoice to view the remittance information and request for reimbursement:

Dear Applicant

Renewal Application 20220000XXR has been verified by the relevant department of your bank, please proceed to make payment for your CPWP renewal application.

Renewal Application No: 20220000XXR

Please click the below link to pay now: <a href="https://www.pwma-cpwponline.com/">https://www.pwma-cpwponline.com/</a>

The invoice could be downloaded here: <a href="https://www.pwma-cpwponline.com/invoice">https://www.pwma-cpwponline.com/invoice</a>

Yours sincerely,



# 2.1 To settle CPWP Renewal Application Fee

To settle the renewal fee after receiving the email notification from Member Institution:

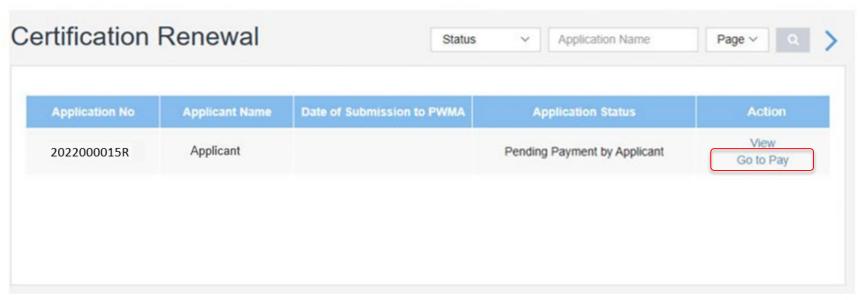
- Login to <a href="https://www.pwma-cpwponline.com/login">https://www.pwma-cpwponline.com/login</a>
- Click [My Renewal Application]





## 2.2 Click [Go to pay] and choose payment method

- Select [My Renewal Application]
- Click [Go to Pay] to select one of the following payment methods:
  - i. Credit card payment (only accepts Visa, Mastercard and JCB)
  - ii. Cheque payment
  - iii. Bank transfer

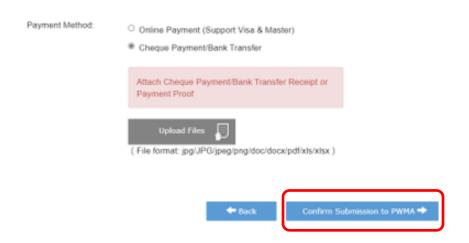




#### 2.3 Cheque Payment/Bank Transfer

Applicant can settle payment by cheque or bank transfer via online banking:

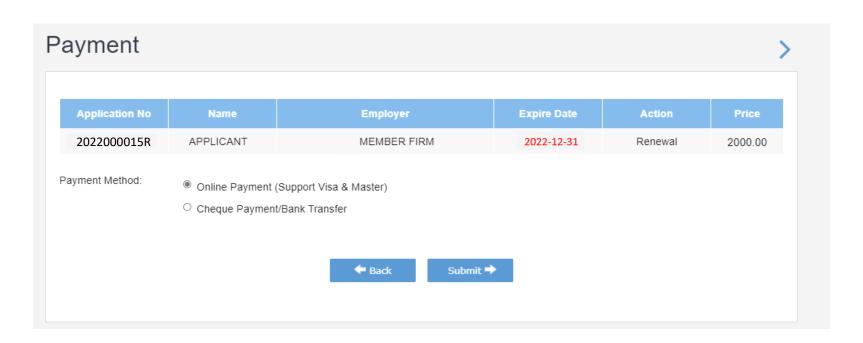
- Select [Cheque Payment/Bank Transfer]
- Transfer payment via Online Banking or ATM machine, please be reminded to retain the receipt
- Or write a cheque payable to "Private Wealth Management Association Limited" and scan a cheque copy before mail
  it to PWMA office
- Upload Cheque copy/Bank Transfer receipt before clicking [Confirm Submission to PWMA]





# 2.4. Credit Card payment

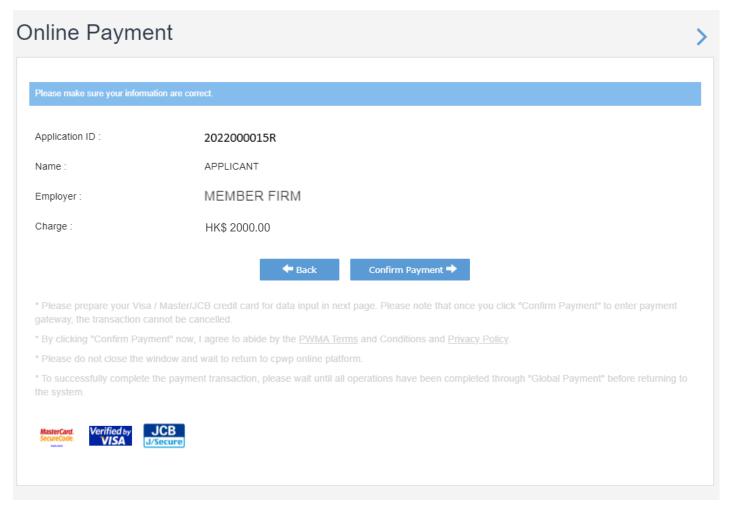
Choose [Online Payment] to settle renewal fee by 3 types of credit cards (Visa, Mastercard or JCB)





## 2.5. Choose [Confirm Payment] under Credit Card payment

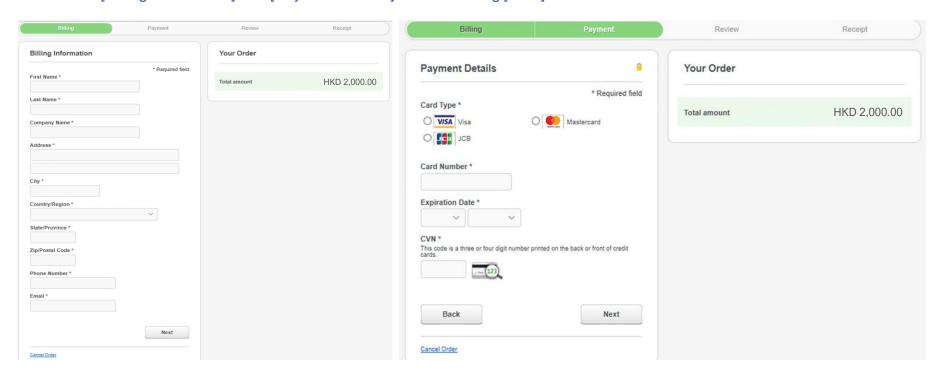
Choose [Confirm Payment]





# 2.6. Fill-in Billing info and Payment Details to proceed Credit Card payment

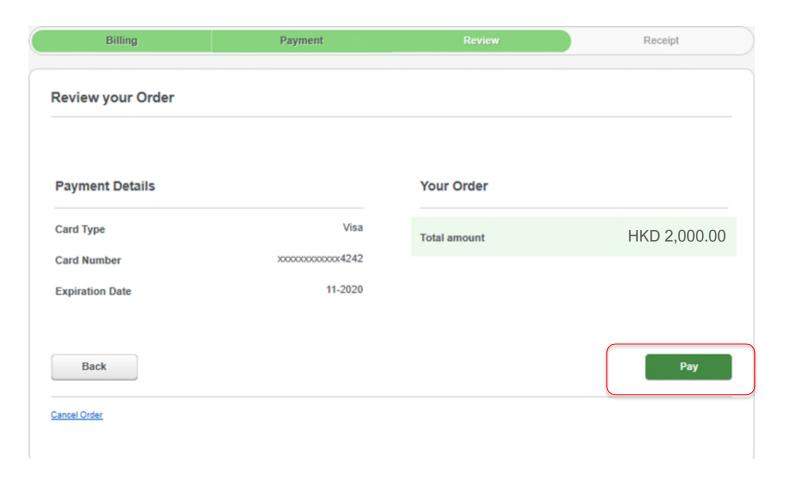
Fill-in [Billing Information] and [Payment Details] before clicking [Next]





# 2.7 Click [Pay] to confirm Credit Card payment

Review payment details before clicking [Pay]

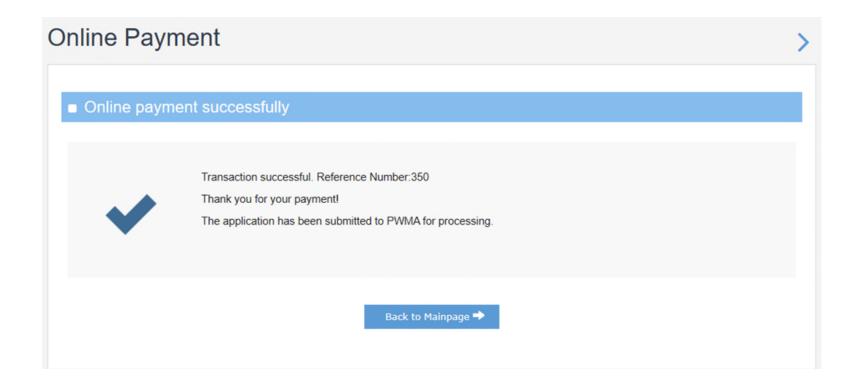




## 2.8. Renewal Process – Applicant submits payment and application to PWMA

After the payment transaction is completed successfully, the renewal application will be sent to PWMA

Applicant will receive a "Online Payment successfully" prompt.





## 3. Application Status – Renewal application submitted to PWMA

 Receive an email notification "Your CPWP Renewal Application(20220000XXR) has been submitted to PWMA" after payment

#### Dear APPLICANT

Your CPWP Renewal Application (Renewal Application No: 20220000XXR) has been submitted to PWMA for processing.

The application fee has been paid.

Yours sincerely,



#### 3.1. Download a Receipt for Reimbursement

#### After the payment is received by PWMA, a receipt for reimbursement can be downloaded.

- Receive an email of "Receipt of CPWP Renewal Application (20220000XXR)" after the payment is confirmed by PWMA
- Login to CPWP online platform to download a receipt for reimbursement

Dear Applicant

Thank you for your payment.

This is to confirm that a CPWP Certification Renewal Application 20220000XXR was received from CPWP Applicant at PWMA together with a non-refundable payment of HKD 2000.00.

For the purposes of your reimbursement, please download the receipt from below link: <a href="https://www.pwma-cpwponline.com/receipt/">https://www.pwma-cpwponline.com/receipt/</a>

Yours sincerely,



#### 4. Results of CPWP Certification Renewal Application

#### **Upon approval granted by Accreditation and Exemption Committee, Applicant will receive:**

An email of "Renewal Application (20220000XXR) is approved. The Certification is (CPWP No.)"

Dear Applicant

CPWP Renewal Application (Renewal Application Number) is approved

With respect to your renewal application for CPWP certification (CPWP Certification No.: 2022000001) for the purpose of the Enhanced Competency Framework, we are pleased to confirm that you have fulfilled the requirements for certification renewal. Your CPWP certification <a href="https://www.pwma-cpwponline.com/certificate/">https://www.pwma-cpwponline.com/certificate/</a> is hereby extended with expiry date till 31 December 2023.

Please note that the said certification has to be renewed annually by taking not less than 10 hours of private wealth management ("PWM")-related On-going Professional Training ("OPT") in each calendar year, of which 5 hours may be the Continuous Professional Training required by the Securities and Futures Commission. Of the 10 OPT hours, at least 2 hours should be on PWM-related ethics and compliance. You should also submit to us the Online Application Form for CPWP Certification Renewal (On-going Professional Training) within 1 month following the expiry of your certification.

We would like to remind you that you should read, understand and comply with the attached Private Wealth Management Association ("PWMA") Code of Ethics and Conduct and certain conditions listed under Section 15 of the PWMA By-laws, failing which your certification status may be revoked.

Please quote the CPWP number for any future correspondence with us.

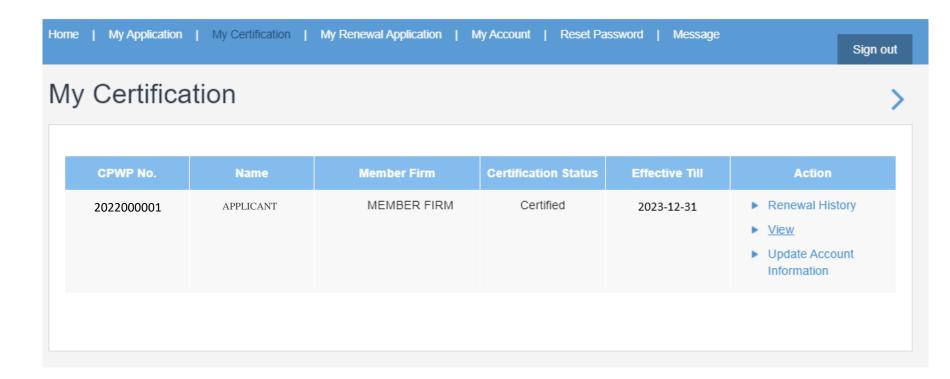
Yours sincerely,



#### 4.1 Certification Status

#### To view the Certification Status under [My Certification]

- Login to <a href="https://www.pwma-cpwponline.com/login">https://www.pwma-cpwponline.com/login</a>
- Choose [My Certification] to view the [Certification Status] and [Effective Till] Date





#### 4.2 Download CPWP Electronic Certificate

#### Online CPWP Electronic Certificate is available

- Login to <a href="https://www.pwma-cpwponline.com/login">https://www.pwma-cpwponline.com/login</a>
- Click [View] under [My Certification] to download electronic certificate

